

Business Name: BeeHive Homes of Arrowhead Assisted Living

Address: 17202 N 69th Ave, Glendale, AZ 85308

Phone: (602) 717-1864

BeeHive Homes of Arrowhead Assisted Living

BeeHive Homes of Arrowhead Assisted Living care is ideal for those who value their independence but require help with some of the activities of daily living. Residents enjoy 24-hour support, private bedrooms with baths, medication monitoring, home-cooked meals, housekeeping and laundry services, social activities and outings, and daily physical and mental exercise opportunities. We offer full memory care services that accommodate the growing number of seniors affected by memory loss and dementia. Beehive Homes offers respite (short-term) care for your loved one should the need arise. At the BeeHive Homes of Arrowhead Assisted Living, we strive to provide the best care for our residents while maintaining their dignity and respect.

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17202 N 69th Ave, Glendale, AZ 85308

Business Hours

- Monday thru Sunday: 7:00am to 7:00pm

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Families who go searching for memory care are normally doing it under pressure. A parent is wandering in the evening, a partner with dementia is ending up being risky in the house, or everybody is stressing out even with assistance. In that moment, five brilliant gold stars and a handful of glowing remarks seem like a lifeline. They can be, but only if you know how to read them.

Most online ratings were developed for restaurants and plumbers. Senior care is various. A terrific meal is the exact same for nearly everybody, however fantastic dementia care depends on the person, the stage of disease, the family's expectations, and how well the community interacts. Evaluations are still useful. I've explored, positioned, and followed up with families at dozens of memory care communities, and well-read evaluations often point you towards the ideal questions. Inadequately read, they send you on a wild goose chase or make you neglect a setting that might fit beautifully.

What online rankings actually determine, and what they miss

Star ratings tend to compress a thousand information into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, cleanliness, the lobby's fragrance, how quickly someone returns a call.
- Dining: whether lunch looked tasty when a household went to midday.
- Early interaction: if the sales director followed up or went silent.

That single digit generally misses or underestimates:

Care consistency gradually. Dementia care lives or dies on the routines in the wings, not the lobby. A community can ace a tour and still rotate 3 firm caregivers in a week at night, which families only find later.

Staff training and turnover. The very best programs go back to fundamentals: rerouting without confrontation, confirming feelings, cueing with touch and eye contact, preventing distress before it intensifies. That is hard to see on a 30-minute tour and hardly ever shows up in a quick rating.

State survey outcomes. Assisted living and memory care licensing happens at the state level. Many states post evaluation reports, problem histories, and strategies of correction. These rarely appear on consumer review websites, however they are often more trusted than anecdotes.

Fit. One family's deal breaker is another family's shrug. If your mom needs hands-on aid to consume, a location with calm, sluggish meals and staff who sit at eye level might be perfect, even if the calendar looks sparse. If your partner flourishes on motion, a memory care system with a safe and secure garden and regular strolls may beat a deluxe dining room.

The major sources, and how to use each with a clear head

Google and Yelp dominate casual searches. You will see a mix of household voices and some disgruntled one-offs from visitors or former workers. Check out the text, not just the stars. You're searching for specifics: names of caretakers, consistent appreciation for how the team handles sundowning, whether housekeeping follows through. Also inspect dates. A flood of current reviews after a management change can show genuine enhancement, or it can be a push from the new team to get feedback. Cross-check the tone against older comments to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Location for Mom host many long evaluations from families who visited multiple neighborhoods. These tend to be more narrative, with beneficial information about expenses, deposit policies, or how move-in assessments were managed. Some are written near the tour date rather than months into living there. Weight move-in appreciation lightly, and look for updates if the platform permits edits.

Medicare's Care Compare website is strong for competent nursing centers. Lots of memory care systems, nevertheless, operate under assisted living licenses and will disappoint on federal tools. That does not make them inferior. It indicates you must search your state's licensing database. For instance, you can normally look up assisted living survey histories, citation types, and whether shortages were remedied on time. The language is technical, however repeating patterns are obvious: duplicated medication mistakes, bad infection control, absence of staff training.

Social media groups can be honest however variable. A regional caretakers group often contains first-person accounts, both grateful and furious. Treat these as discussion starters. If three unassociated families discuss rough night staffing on weekends at the very same building, ask about staffing grids by shift. If somebody praises the exact same activity director for several years, that stability matters.

Patterns matter more than one-offs

When I read evaluations, I try to find clusters. One account of a missed shower might be a misconception. Five accounts throughout 6 months that explain residents sitting idle by the nurses' station indicate a cultural problem.

A couple of patterns are worthy of additional attention:



Recency. Memory care teams turn over, and a new executive director can reset standards rapidly. Give more weight to how a neighborhood has performed in the last 12 to 18 months. If in 2015's negatives give way to this year's specifics about much better communication or a brand-new nurse, that is meaningful.

Management actions. Neighborhoods that respond to reviews with names, timelines, and an invitation to talk about tend to be more responsible than those that copy and paste a script. Try to find indications they repaired something described in an evaluation, not simply that they thanked the reviewer.

The middle stars. Twos and 3s typically contain the information you need. Fives can gush and ones can vent. Threes check out like somebody attempting to be fair. If those moderate evaluations share the very same friction point, pay attention.

Specific medical topics. For dementia care, references to behavior assistance, redirection, fall avoidance, and nocturnal wandering are central. If evaluations point out repeated elopements without a plan, that is a serious red flag. If someone explains how personnel pacified aggression by using a folded towel to "help with laundry," that signals great training.

A one star that I take seriously, and one I do not

Years ago a child published a furious evaluation due to the fact that his mother fell 2 days after move-in. He provided the place one star and blamed the structure. I pulled the charting: two staff had actually strolled with her to the restroom, she got up alone from a chair by the window when they stepped away. The fall danger strategy was in place and updated. I did not weigh that review heavily.

In another case, a child wrote a quiet 2 star and said the personnel called her 4 times in a week to come in because her father was pacing and nervous at dusk. She explained getting here to discover him in a loud common area, fluorescent lights on high, television blaring. She asked for dimmer lighting and a hand massage before dinner, which settled him at home. The neighborhood thanked her publicly, and two months later on another person composed that the unit had decreased lights before dinner and started a "quiet cart" with lotion and soft music. That earlier two star held weight due to the fact that it pointed to the culture and the group's capability to learn.

What 5 star can hide

A row of five stars frequently originates from move-ins who felt heard and households who valued the sales team's warmth. That matters during a crisis. However the real test of memory care gets here on day 90, not day 3. Will the community still call you with little updates, or only when something goes wrong? Do activities adjust as the disease advances, or does the calendar stay decorative?

Dig for specifics in five star comments. The very best ones point out things like:

- "They brought my other half into the kitchen to help toss salad considering that he used to prepare. He consumed two times as much later."
- "Night staff contacted us to say Mom was up early and they walked with her. They asked if a 6 a.m. Shower fits her old regimen."
- "The nurse discovered Dad squinting, suggested an eye check, and it ended up his glasses prescription was off."

Five stars that only say "beautiful building" without medical detail inform you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted living with more locks. Neighborhoods that do it well construct the day around maintained abilities and minimize friction points. When you read reviews, equate them into these yardsticks:

Behavior support and environment. Try to find discusses of calm spaces, outside access, and structured transitions. Evening regimens matter. A customer who keeps in mind a dimmer dining room, familiar music, and fragrance cues before dinner is informing you the group comprehends sundowning.

Care strategy follow-through. Does anyone point out repeating check-ins, like weekly notes from the nurse or a monthly household huddle about progression? Neighborhoods that live their care plans will show up in reviews as "they understood how Mom liked her coffee by the second week" or "they added afternoon walking after we mentioned Dad paced in the house."

Staff continuity. Names matter. If reviews throughout a year keep applauding the same caregivers, the group is stable. The opposite, a stream of thanks to firm staff you do not recognize by the next month, signals churn.

Training. Look for words like recognition, redirect, cueing, Montessori or habilitation techniques, not just "activities." Someone who states "they never ever argued with Mom about the date, they inquired about her high school" shows personnel are trained beyond task completion.

Respite care reviews read differently

Respite care is short-term, typically one to four weeks, and households use it to try a neighborhood or get a break. Evaluations about respite care bring their own bias. Short stays can be smooth because novelty assists, or rough because routines have not supported. Read for:

Speed of assessment. Did personnel ask comprehensive concerns before the respite remain about routines, sets off, and medications, or did they wing it?

Integration. Did the respite visitor sign up with little group activities, not simply sit by the nurses' station? Reviews that praise how a short-stay visitor was welcomed by name and paired with a "friend" deserve more than ones that point out a good room.

Follow through. Respite is a trial balloon for long-term positioning. If families state they got a thoughtful summary of what worked and what did not, that is a strong indication the team pays attention.

Cross checking stars with facts you can verify

Even the very best reviews are still anecdotes. You can anchor them in data without ending up being a bureaucrat.

Ask for staffing by shift in the memory care system. The right number is the one that fulfills your loved one's requirements, not a magic ratio. As a referral point, you will typically hear ranges like 1 caretaker to 6 to 8 citizens throughout the day and 1 to 10 to 12 overnight, plus a nurse who covers the structure or cluster. The mix matters more than the raw number. A team with two experienced assistants who know the locals can exceed a bigger group that alters every weekend.

Check state evaluation reports. Read past the legalese and scan for repeat themes. If the same citation appears throughout two or three cycles, ask why. If everything was fixed on time and remained fixed, the system is working.

Look at management period. A memory care director who has actually remained 3 years through a pandemic and working with swings is a stabilizer. Turnover at the top ripples through whatever else. You will see it indirectly in evaluation remarks about "new faces all the time" or "the same supervisor checked on Dad every week."

Consider tenancy. A system that is perpetually half full may be struggling or it may be attempting to minimize density throughout a staffing reconstruct. If reviews praise attention even at low tenancy, that can be great. If reviews state activities were canceled typically, low census may be starving the program.

Seeing the building informs you if the reviews have roots

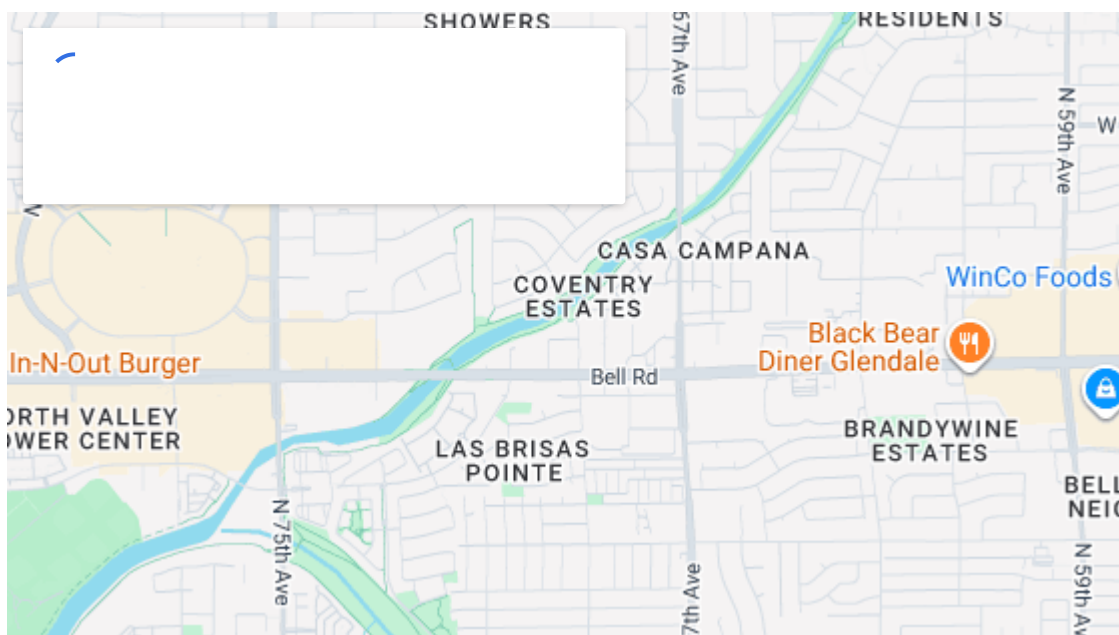
After you absorb evaluations, entered the location and see if the words match truth. I have strolled into memory care units with 5 tidy stars and immediately smelled stagnant urine in the hallway. I have likewise read a one star about "nothing to do" then showed up to discover an employee kneeling eye level, playing a simple card sorting video game with 2 locals who were smiling and speaking about old addresses.

Watch and listen for:

Ambience. Memory care need to feel calm however not hushed. Lighting should be soft, not dim. Look at homeowners' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when units use their true colors. If you see confusion at 3 p.m. And "lost" homeowners lining the hall, ask how the team manages it.

Staffing behavior. Are aides bending to speak at eye level? Do they introduce themselves with a smile and touch the resident's hand before moving them? Are names used, or is it "honey" and "sweetheart" at every turn?



Dining. Little information count. Warm plates, adaptive utensils offered without you needing to ask, food cut into workable bites, personnel who sit with residents instead of hover.

Care strategies in action. Ask a casual concern like, "How does Mr. Lopez like his morning?" and see whether the staffer provides something particular instead of a blank stare.

How to talk with families and staff without putting them on the spot

The best question opens doors. I approach families in common locations with respect for their personal privacy. If you sense openness, try: "We are considering moving my mom here. How has the interaction been?" Individuals will either wave you off politely or inform you what you require to understand in 2 sentences. If they state, "They call me before I have to call them," that is gold. If they groan and state, "I leave messages," take note.

With staff, avoid yes or no concerns. Try: "What part of the day here is the trickiest? How do you all manage it?" The method someone answers - the language they utilize, whether they explain a group approach - informs you more than a sleek sales pitch.

Weighing expenses and contracts when reviews noise great

A 5 star community that is a poor monetary fit will not feel like a 5 star after the 2nd rate hike. When customers complain about "nickel and diming," it deserves a discussion. Memory care prices typically mixes a base rate with a care level charge tied to an evaluation. Ask how typically the evaluation is repeated, whether the care level can alter mid-month, and what sets off the change. People with dementia often need more hands-on aid gradually. A transparent community will lay out normal boosts and provide a variety, not a shrug.

Respite care can be a cost-effective trial. Search for remarks about deposits being relatively dealt with and clear discharge timing. If a respite guest shifts to an irreversible space, ask if the neighborhood credits part of the respite fee towards the move-in.

A simple, focused checklist that keeps you honest

- Read the last 12 to 18 months of reviews, not just the leading couple of, and note recurring themes.
- Cross check styles with state inspection reports and ask direct questions about any repeats.
- Visit at a challenging time - late afternoon or shift change - and see how staff communicate in genuine time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call two family referrals supplied by the community and inquire about communication, not simply cleanliness.

A tale of 2 communities with similar stars

Two years ago I helped a family choose in between 2 memory care units, each averaging 4.3 stars.

Community A had beautiful surfaces, a vibrant calendar, and multiple 5 star notes about vacation celebrations. Three recent 2s pointed out canceled activities and unfamiliar weekend staff. State reports showed two citations in the last cycle for medication paperwork, corrected within a month. On our 4 p.m. Visit, the unit was loud, the television was on in three spaces, and locals drifted.

Community B looked plainer and had a couple of raw 3 star examines grumbling about the food being "dull." The same evaluations, however, praised the activity director by name and mentioned that she walked a resident

everyday to the garden. State reports revealed no repeat citations. At 4:30 p.m., the lights dimmed, calm music came up, and I saw a caretaker provide a warm washcloth and cream to a restless guy. He unwinded, then signed up with dinner. A family at the door stated, "They call us about little things before they end up being big ones."

The household picked B. A year later on, their upgrade was simple: less ER visits, much better sleep, and the very same personnel greeting Dad every morning.

When a bad evaluation is really a mismatch of expectations

Not every unfavorable comment has to do with bad care. I have seen families furious because the staff reoriented a resident gently rather than debating the date with him. That is great dementia care: do not argue with repaired incorrect ideas. I have seen grievances about locked doors in a memory care system as if that were a surprise. A safe periphery is part of security for individuals who roam. Check out with compassion, however translate the review through the lens of dementia finest practices. If an evaluation condemns a practice that prevents distress, weight it lightly.

How to use reviews to prepare a better visit

If an evaluation discusses loud evenings, appear then. If several reviewers commemorate a particular employee, try to fulfill them. If you check out that call lights take too long, watch the panel and time a couple of responses. If someone applauds music therapy, ask to see the schedule, then listen to how a staffer describes its purpose.

One more move that assists: bring a one-page profile of your loved one to your first conversation. Evaluations frequently speak in generalities. A profile makes the discussion go particular rapidly. Consist of foods they like, routines that soothe them, what causes agitation, and a number of life history facts that personnel can utilize for connection. Neighborhoods that lean forward when they see that profile are most likely to provide customized dementia care.



Writing your own review so it assists the next family

You will assist others if you keep it particular. Reference dates or timeframes, staff names if appropriate, and what altered with time. If you are applauding, discuss the habits: "They did X, and the result was Y." If you are slamming, explain what you saw, who you told, and whether anything improved. Star rankings are great, but the story in your words is what the next family will lean on at 2 a.m.



A short, balanced review may read: "My mother lived here 14 months in memory care. Personnel turnover was higher last winter, and activities were thin on 2 weekends. The executive director hired two brand-new aides in March, and since then call lights have been quicker and nights calmer. Nurse Jasmine calls every Friday with a short upgrade. Mom consumes much better when they seat her by the window. Not elegant, however stable. 4 stars."

Final ideas to consistent your hand

Reviews and rankings for [senior care](#) memory care, respite care, dementia care, and broader senior care work if you read them like a clinician and a daughter at the same time. Search for patterns, benefit recency, and test what you check out versus what you see. Let online voices direct your questions, not make your decision for you. The best memory care communities rarely have flawless ratings. They have teams who check out feedback, change their regimens, and find out each resident's story until the building starts to seem like a location where an individual with dementia can live, not simply be housed. That is the care worth finding.

BeeHive Homes of Arrowhead Assisted Living provides assisted living care

BeeHive Homes of Arrowhead Assisted Living provides memory care services

BeeHive Homes of Arrowhead Assisted Living provides respite care services

BeeHive Homes of Arrowhead Assisted Living supports assistance with bathing and grooming

BeeHive Homes of Arrowhead Assisted Living offers private bedrooms with private bathrooms

BeeHive Homes of Arrowhead Assisted Living provides medication monitoring and documentation

BeeHive Homes of Arrowhead Assisted Living serves dietitian-approved meals

BeeHive Homes of Arrowhead Assisted Living provides housekeeping services

BeeHive Homes of Arrowhead Assisted Living provides laundry services

BeeHive Homes of Arrowhead Assisted Living offers community dining and social engagement activities

BeeHive Homes of Arrowhead Assisted Living features life enrichment activities

BeeHive Homes of Arrowhead Assisted Living supports personal care assistance during meals and daily routines

BeeHive Homes of Arrowhead Assisted Living promotes frequent physical and mental exercise opportunities

BeeHive Homes of Arrowhead Assisted Living provides a home-like residential environment

BeeHive Homes of Arrowhead Assisted Living creates customized care plans as residents' needs change

BeeHive Homes of Arrowhead Assisted Living assesses individual resident care needs

BeeHive Homes of Arrowhead Assisted Living accepts private pay and long-term care insurance

BeeHive Homes of Arrowhead Assisted Living assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Arrowhead Assisted Living encourages meaningful resident-to-staff relationships

BeeHive Homes of Arrowhead Assisted Living delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Arrowhead Assisted Living has a phone number of (602) 717-1864

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BeeHive Homes of Arrowhead Assisted Living has a website <https://beehivehomes.com/locations/arrowhead>

BeeHive Homes of Arrowhead Assisted Living has Google Maps listing

<https://maps.app.goo.gl/D7JvVkn2P8RDaFQS7>

BeeHive Homes of Arrowhead Assisted Living has Facebook page <https://www.facebook.com/BeeHiveArrowhead>

BeeHive Homes of Arrowhead Assisted Living won Top Assisted Living Homes 2025

BeeHive Homes of Arrowhead Assisted Living earned Best Customer Service Award 2024

BeeHive Homes of Arrowhead Assisted Living placed 1st for New Mexico Senior Living Communities 2025

People Also Ask about BeeHive Homes of Arrowhead Assisted Living

What is BeeHive Homes of Arrowhead Assisted Living Living monthly room rate?

Our monthly rate is based on an individual care assessment that determines the level of support your loved one needs. We use an all-inclusive pricing model, which means no hidden costs, no surprise fees, and no confusing tier add-ons. Contact us to schedule a complimentary assessment and personalized quote

Can residents stay in BeeHive Homes of Arrowhead Assisted Living until the end of their life?

In most cases, yes. We are committed to caring for our residents through their journey. Exceptions may arise if a resident requires 24-hour skilled nursing services or presents safety concerns that exceed what our home can accommodate. We work closely with families and healthcare providers to ensure smooth, compassionate transitions whenever they are needed

Do we have a nurse on staff?

Our home has a consulting nurse available 24/7. If nursing services are needed, a physician can order home health care to be provided directly in the home. Our trained caregiving staff is on-site around the clock for daily support, medication management, and emergency response

What are BeeHive Homes of Arrowhead Assisted Living's visiting hours?

We welcome family visits and work to accommodate schedules flexibly. We simply ask that visits happen at reasonable hours so our residents can maintain healthy daily routines. We believe family connection is essential,

and we never want policies to get in the way of that

Do we have couple's rooms available?

Yes. We have rooms designed for couples who want to stay together. Availability varies, so we encourage you to ask early during the tour and assessment process

Where is BeeHive Homes of Arrowhead Assisted Living located?

BeeHive Homes of Arrowhead Assisted Living is conveniently located at 17202 N 69th Ave, Glendale, AZ 85308. You can easily find directions on [Google Maps](#) or call at [\(602\) 717-1864](tel:6027171864) Monday through Sunday 7:00am to 7:00pm

How can I contact BeeHive Homes of Arrowhead Assisted Living?

You can contact BeeHive Homes of Arrowhead Assisted Living by phone at: [\(602\) 717-1864](tel:6027171864), visit their website at <https://beehivehomes.com/locations/arrowhead> or connect on social media via [Facebook](#)

[Haus Murphy's](#) provides a welcoming local dining experience that assisted living and memory care residents can enjoy during senior care and respite care visits.